

Dear Parent/Carer,

The Department for Education (DfE) has recently created an education record app that allows students to access their digital education record. Education Records aim to provide students with their education information, and help them share this information as part of their post-16 journey.

Education records contain unique education information for each student, including:

- their name, address and date of birth;
- the schools they have attended;
- their qualifications (after results are released);
- any support needs.

What's changing and what will stay the same

- GCSE results will be issued as normal on results day;
- Digital access to results: GCSE results will appear in the Educational Record app on results day later in the morning (from around 11:00);
- The app will provide a verified digital record, however awarding bodies still issue certificates.

Education records will be issued on the DfE education record app. Students must download the app onto their phones from the Apple or Google App Stores. The rest of the issuing process will take place at school and this will be communicated to all students this term.

The Apple version of the app requires iOS version 15.0 or newer and the Android version requires 8.0 or newer. Example of iPhone app below:



Safeguarding, data protection and privacy

- The Education Record provides verified, official data via the DfE; our existing school privacy notices and data protection procedures continue to apply.

We will start issuing digital education records to our year 11 pupils this term. Please can you ensure your child has downloaded the app by the 16th April 2026. If your child does not have a phone to meet the necessary requirements, please let me know and I will make a note not to sign them up for this service. After the issuing process, students will have their education information on their phones. They can then use the app to share this information digitally with sixth forms or colleges when they enrol.

Further information can be found via the following link:

<https://pp.issue-education-record.education.gov.uk/about/pupils-parents>

Yours faithfully



Claire Rossiter
Assistant Headteacher